

Certificate of non-receipt of order

“This document must be returned to Bellerose within 5 working days, signed and dated, after this period, it shall be deemed to confirm that the recipient has received the goods and the package.”

Dear customer

We acknowledge receipt of your enquiry advising you to have not received your parcel.

We are very sorry to hear this.

Please return the declaration below to us to confirm you have not received the parcel.

I, the undersigned,

- Last name & First name:
- Resident Full address:
- I wish to deny receipt of the parcel tracking number
- Ref Bellerose
- Contents:
- I can confirm that I have checked with those within my household & neighbours who may have signed or received the goods & the parcel has not been received.
- I have fully checked around my property and have not located the parcel.
- I will inform you immediately if it arrives.
- I agree to cooperate with the Loss Prevention Department of the affected carrier and/or the police in the event of an investigation into the missing items.
- I confirm this declaration is true & accurate in all respects.
- I understand by making a false statement could lead to prosecution.

Date & signature